

Opaa!licious!

opaafood.com

OPAA! CORE VALUES

Act in the **best interest** of the students, schools, and communities we serve.

Be honest in everything we do.

Have a **passion** to serve others.

Commit to continuous improvement.



Pandemic-driven supply chain issues continue to affect the U.S. food supply, including the Midwest region Opaa! serves.

Food shortages, coupled with COVID-related quarantines and a limited supply of warehouse workers and delivery truck drivers, have resulted in delivery delays, product substitutions and other challenges.

- Opaa! personnel and drivers hired by Opaa! are working to move product from these warehouses to hard-hit districts in rented trucks.
- Substituting menu items in short supply with comparable alternatives. Because of last-minute replacements, we post menu changes, including dietary information, on our Nutrislice app and website daily.

But they have NOT changed our commitment to making high quality, nutritious breakfasts and lunches available each day at no cost to every student we serve.

With no clear resolution of the shortages in sight, our purchasing team will remain nimble, adapting to changing conditions and seeking additional ways to capitalize on our supplier relationships and bolster our supply chain.

What is Opaa! doing to feed the students in your district?

- Opaa! began stockpiling school district freezers and storage areas earlier this summer.
- Sourcing foods from local grocery stores, Sam's Club, Costco, and other retail food suppliers when our contracted suppliers and distributors cancel or delay delivery.
- Contracting with carriers to deliver truckloads of food to warehouses secured by Opaa! to reload and distribute to school districts.

We appreciate everyone's patience during this difficult time and look forward to the day when we can once again deliver the wide-ranging, fresh-made options that students and staff look forward to each day.



Scan the QR code with your phone's camera for a message from our President