



State Partnership Plan's (SPP)

Anthem Employer Group Contact Information	
Anthem SPP Account Team	Email: AnthemAcctTeamSPP@anthem.com
Employer Access Portal Questions	Email: CALGEmployerAccess@anthem.com
Employer Access Portal System Issues	Helpdesk Phone: 1-866-755-2680 Helpdesk Email: eanthem.support@anthem.com
Anthem Membership	Email: sppmembership@anthem.com
Anthem Billing Support	Email: CTstatepartnershipbillingsupport@anthem.com
Anthem COBRA	Phone: 1-800-433-5436 Email: sppcobra@anthem.com
CT Partnership website	Website: carecompass.ct.gov/ctpartner

Anthem Member Contact Information	
Anthem's Enhanced State of CT Call Center	1-800-922-2232
24/7 Nurse line	1-800-711-5947
Urgent Out-of-State Assistance	1-800-810-2583
Medical Claim & Inquiry Submission Address. <i>*Please include Member Name & Identification number</i>	Anthem Blue Cross & Blue Shield PO Box 583 North Haven, CT 06473
Anthem COBRA	1-800-433-5436
Anthem State Partnership website	Website: anthem.com/ctpartner (available 10/1)
Other CT Partnership Plan Helpful Numbers/Websites	
Health Navigator	Phone: 1-866-611-8005 Website: healthadvocate.com/stateofconnecticut
CT Partnership website	Website: carecompass.ct.gov/ctpartner
CT Partnership Prescription Carrier, CVS Caremark	1-800-318-2572
Care Management Solutions (aka WellSpark), HEP	1-877-687-1448
Partnership Dental, CIGNA (if elected)	1-800-244-6224
Partnership Vision, CIGNA (if elected)	1-877-478-7557